

SAFETY AND SECURITY - FIRE SERVICES										
CAT		SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
					Recalculated	R	Yes/No	Recalculated	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
	1.1	VEHICLES AND PERSONNEL								
	1.1.1	Each major/medium pump or aerial appliance								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	N/A
FCR		Incident Group 2	per fifteen min or part thereof		543.13	624.60	y	568.96	654.30	4.76%
FCR		Incident Group 3	per fifteen min or part thereof		1 635.57	1 880.90	y	1 713.22	1 970.20	4.75%
FCR		Incident Group 4	per fifteen min or part thereof		2 721.48	3 129.70	y	2 850.78	3 278.40	4.75%
FCR		Incident Group 5	per fifteen min or part thereof		3 283.83	3 776.40	y	3 439.83	3955.80	4.75%
	1.1.2	Each heavy water tanker, breathing apparatus vehicle, foam tanker, mobile control unit, heavy rescue unit or hose laying vehicle								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	N/A
FCR		Incident Group 2	per fifteen min or part thereof		362.00	416.30	y	379.22	436.10	4.76%
FCR		Incident Group 3	per fifteen min or part thereof		1 087.30	1 250.40	y	1138.96	1309.80	4.75%
FCR		Incident Group 4	per fifteen min or part thereof		1 817.65	2 090.30	y	1904.00	2189.60	4.75%

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FCR		Incident Group 5	per fifteen min or part thereof		2 173.30	2 499.30	y	2276.52	2618.00	4.75%
	1.1.3	Each light pump, light rescue vehicle, light water tanker, service truck or trailer exceeding 750kg gross vehicle mass								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	No charge
FCR		Incident Group 2	per fifteen min or part thereof		264.52	304.20	y	277.04	318.60	4.73%
FCR		Incident Group 3	per fifteen min or part thereof		812.52	934.40	y	851.13	978.80	4.75%
FCR		Incident Group 4	per fifteen min or part thereof		1 359.30	1 563.20	y	1423.91	1637.50	4.75%
FCR		Incident Group 5	per fifteen min or part thereof		1 635.57	1 880.90	y	1713.22	1970.20	4.75%
	1.1.4	Each trailer pump, portable pump, small powered boat, motor car or light vehicle or trailer not exceeding 750 kg gross vehicle mass								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	N/A
FCR		Incident Group 2	per fifteen min or part thereof		85.91	98.80	y	90.00	103.50	4.76%
FCR		Incident Group 3	per fifteen min or part thereof		264.52	304.20	y	277.04	318.60	4.73%

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FCR		Incident Group 4	per fifteen min or part thereof		450.52	518.10	y	471.91	542.70	4.75%
FCR		Incident Group 5	per fifteen min or part thereof		540.35	621.40	y	566.00	650.90	4.75%
		All the above charges are inclusive of turnout charge, operating time and crew. Times shall be calculated from time of arrival until time of departure from an incident.								
	1.2	ADDITIONAL PERSONNEL								
	1.2.1	Person who are utilised as casuals								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	N/A
FCR		Incident Group 2	per fifteen min or part thereof		49.57	57.00	y	51.91	59.70	4.74%
FCR		Incident Group 3	per fifteen min or part thereof		49.57	57.00	y	51.91	59.70	4.74%
FCR		Incident Group 4	per fifteen min or part thereof		49.57	57.00	y	51.91	59.70	4.74%
FCR		Incident Group 5	per fifteen min or part thereof		49.57	57.00	y	51.91	59.70	4.74%
	1.2.2	Fire officers not included in 1.1.1 to 1.1.4 above								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	N/A

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR		Incident Group 2	per fifteen min or part thereof		85.22	98.00	y	89.30	102.70	4.80%
FCR		Incident Group 3	per fifteen min or part thereof		179.30	206.20	y	187.83	216.00	4.75%
FCR		Incident Group 4	per fifteen min or part thereof		262.17	301.50	y	274.61	315.80	4.74%
FCR		Incident Group 5	per fifteen min or part thereof		358.96	412.80	y	376.00	432.40	4.75%
	1.2.3	Fire-fighters not included in 1.1.1 to 1.1.4 above								
		Incident Group 1	per fifteen min or part thereof		No charge	No charge	n	No charge	No charge	N/A
FCR		Incident Group 2	per fifteen min or part thereof		69.83	80.30	y	73.13	84.10	4.73%
MR		Incident Group 3	per fifteen min or part thereof		140.09	161.10	y	146.78	168.80	4.78%
FCR		Incident Group 4	per fifteen min or part thereof		209.91	241.40	y	219.91	252.90	4.76%
FCR		Incident Group 5	per fifteen min or part thereof		286.43	329.40	y	300.00	345.00	4.74%
FCR	1.2.4	Casual fire-fighters where section 8(2) of the Fire Brigade Services 1987 (Act 99 of 1987) is invoked	per hour or part thereof which shall also be the rate at which Council remunerate casual fire-fighters		140.09	161.10	y	146.78	168.80	4.78%
	1.3	MATERIALS AND CONSUMABLES								

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FCR	1.3.1	All replacements of materials and consumables		Materials and consumables may be charged for in addition to the tariff contained in 1.1.1 to 1.2.4	charge at cost only	charge at cost only	y	charge at cost only	charge at cost only	
	1.4	EXTERNAL SERVICES								
FCR	1.4.1	External services employed to assist with an incident and for which the municipality is liable for the costs		External services include persons, vehicles, plant, water borne vessels, aircraft, materials, consumables and all associated costs	charge at cost only	charge at cost only	y	charge at cost only	charge at cost only	
	1.5	WATER USAGE CHARGE AND FILLING OF TANKS								
FCR	1.5.1	Quantity of water used for operational purposes	per kl or part thereof		as per water tariff	as per water tariff	y	as per water tariff	as per water tariff	
FCR	1.5.2	Filling of tanks for fire safety and other purposes (calculated from time of initial arrival to time of final departure from location of tank)	per 15 minutes	Tariff plus cost of water	347.22	399.30	y	363.74	418.30	4.76%
	1.6	MUTUAL AID								
FCR	1.6.1	Despatch of resources			as per the applicable tariffs contained in sections 1.1 and 1.2	as per the applicable tariffs contained in sections 1.1 and 1.2	y	as per the applicable tariffs contained in sections 1.1 and 1.2	as per the applicable tariffs contained in sections 1.1 and 1.2	N/A
FCR	1.6.2	Materials and Consumables			as per section 1.3	as per section 1.3	y	as per section 1.3	as per section 1.3	N/A
FCR	1.6.3	External Services			as per section 1.4	as per section 1.4	y	as per section 1.4	as per section 1.4	N/A
		For Mutual Aid time shall be calculated from the time of departure from the home fire station until return to the home fire station.								
	2.	FIRE SAFETY CHARGES								

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FCR	2.1	Approval of LPG (Liquefied Petroleum Gas) / CNG (Compressed Natural Gas) / LNG (Liquid Natural Gas) installations at private residential houses inclusive of plan scrutiny, one site inspection, one pressure test inspection and the flammable certification of the premises (where the total amount of LP Gas exceeds 100kg's).	per application	The cost of issuing a flammable certificate is included in the tariff for 2.1. and 2.2.	627.39	721.50	y	657.22	755.80	4.75%
FCR	2.2	Approval of LPG (Liquefied Petroleum Gas) / CNG (Compressed Natural Gas) / LNG (Liquid Natural Gas) installations at premises other than those referred to in 2.1 above, underground tank or aboveground tank applications inclusive of plan scrutiny, one site inspection, one pressure test inspection and the flammable certification of the premises	per application	Should the inspector have to return to site after the inspections listed in 2.1 and 2.2 then the Fire Safety re-inspection fee must be charged e.g. the installation fails the pressure test and requires another visit. The installation owner i.e gas or oil company will receive the account. N.B. The building owner is to sign the plan and relevant application forms.	1 800.96	2 071.10	y	1 886.52	2 169.50	4.75%
FCR	2.3	Clearing of Fire Hazard	per premises cleared		as per tender price	as per tender price	y	as per tender price	as per tender price	N/A
FCR	2.4	Fire Hazard clearance fee	on each occasion on which a contractor must be engaged	This fee is charged when an inspector is required to meet with a contractor on site. The fee covers any further meetings with that contractor and is not to be charged for each meeting. It is to be charged per Erf except where multiple Erven are adjacent to one another and the same contractor is being used to do work on all erven. This fee only applies where a fire hazard is being cleared in terms of the Community Fire Safety By-law.	534.61	614.80	y	560.00	644.00	4.75%
FCR	2.5	Fire safety re-inspection fee	for each reinspection required	Except in the case of 2.1 and 2.2 this fee is charged on the occasion of the second re-inspection i.e. the initial inspection determines that a contravention has taken place, a Notice is served giving a time period for compliance. A re-inspection takes place and the problem has not been rectified. Final completion - premises is inspected for compliance in terms of approved plans, found to be non compliant warranting a further re-inspection. Irrespective of any law enforcement action, this fee is to be charged on the occasion of the next re-inspection.	534.61	614.80	y	560.00	644.00	4.75%

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FCR	2.6	Flammable substance certificate	15 minutes or part thereof per flammable gas installation, flammable liquid store, under or above ground tank installation	Application for a flammable substance certificate must be made by the building owner, owner's representative, management company, body corporate etc. The certificate must be issued to the applicant. A flammable substance certificate will be issued for each installation and not the number of users should there be multiple users from the same installation. Where a flammable substance certificate is re-issued the account is to be rendered to the building owner, owner's representative, management company, body corporate etc.	341.48	392.70	y	357.74	411.40	4.76%
	2.7	Site inspection of LPGas, underground tank and aboveground tank installations if not part of 2.2 above	per 15 minutes or part thereof	This fee is charged where a request is received to inspect an LP Gas, underground and aboveground tank installation. The account is to be rendered to the requester.	356.35	409.80	y	373.30	429.30	4.76%
FCR	2.8	Pressure test if not part of 2.2 above	per 15 minutes or part thereof	This fee is charged where a request is received to pressure test an LP Gas, underground and aboveground tank installation which is not part of the plan scrutiny process e.g. where a section of pipework is replaced but the installation does not change in any way. The account is to be rendered to the installation owner.	356.35	409.80	y	373.30	429.30	4.76%
FCR	2.90	Dangerous Goods Certificate	per 15 minutes or part thereof, per vehicle/tank/trailer	National department of Transport	359.48	413.40	y	376.52	433.00	4.74%
	2.10	Population Certificate	per 15 minutes or part thereof, per premises	Where not already associated with another inspection this fee is to be charged where a premises is required to have a population certificate. The account is to be rendered to the premises owner with clear indication of the service receiver.	359.48	413.40	y	376.52	433.00	4.74%

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR	2.11	Building Inspections (fire safety audit over and above normal fire safety inspection eg inspection to obtain or maintain NOSA rating, certification of compliance for international hotels)	per 15 minutes or part thereof	This fee is charged where a fire inspector is requested to perform an inspection over and above the normal fire safety inspection. Also note that there is no cost for the initial inspection at a facility wanting to register as an ECD, and/or including any existing registered facility that wants to upgrade	356.35	409.80	y	373.30	429.30	4.76%
FCR	2.12	Investigation of flammable liquid or gas leaks	per 15 minutes or part thereof, other than operational call outs per hour	This fee is to be charged where the investigation does not form part of an emergency incident. The account is to be rendered to the premises owner with clear indication of the service receiver.	1 076.78	1 238.30	y	1127.91	1 297.10	4.75%
FCR	2.13	Inspection of premises selling or storing fireworks	per 15 minutes or part thereof	This fee is charged where a request is received to inspect a premises for suitability of selling and storing of fireworks. The account is to be rendered to the premises owner with clear indication of the service receiver.	355.13	408.40	y	372.00	427.80	4.75%
FCR	2.14	Inspection of a site for a fireworks display	per 15 minutes or part thereof	This fee is charged where a request is received for a public fireworks display. The account is to be rendered to the premises owner with clear indication of the service receiver.	356.35	409.80	y	373.30	429.30	4.76%
FCR	2.15	Business Licences	per 15 minute or part thereof	This fee is to be charged when a premise/mobile unit is required to have a Business license (mobile units and hawkers excluded)	359.48	413.40	y	376.52	433.00	4.74%
FCR	2.16	Burning Permits	per 15 minute or part thereof	This fee is to be charged when an open burning permit is requested.	359.48	413.40	y	376.52	433.00	4.74%
FCR	2.17	Fire Investigations	per 15 minute or part thereof	This fee is to be charged when an independent request for a fire investigation is required and does not form part of any in service request.	356.35	409.80	y	373.30	429.30	4.76%
	3	STANDBY AND NON-EMERGENCY SERVICES								

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR	3.1 (a)	Special Events - Events and Film Tariffs		These tariffs as stated below are payable by event organisers on request for Fire personnel to enforce safety standards and/or if so required to man the VOC/JOC as prescribed in terms of the Safety at Sports and Recreation Events Act/Regulations at various venues within the precinct of the City. In most cases a Station Commander will be present at the majority of these events to manage and co-ordinate public safety.						
	3.1(b)	Major hazard installation (MHI) on/off site plan tariffs		The tariffs stated below are payable by the owner of the property on which a registered MHI exists and which in terms of the MHI Regulations the Local Government is required to participate in the testing and/or exercising, inclusive of all meetings and consultations, of the on/off site emergency plan.						
FCR	3.1.1	Core Hours (working hours)								
FCR		Fire Fighters	per hour or part thereof		667.04	767.10	y	698.70	803.50	4.75%
FCR		Platoon Commander	per hour or part thereof		749.57	862.00	y	785.13	902.90	4.74%
FCR		Station Commander - Event Co-ordinator	per hour or part thereof		787.74	905.90	y	825.13	948.90	4.75%
FCR		Divisional Commander - Major Events	per hour or part thereof		1 072.87	1 233.80	y	1123.83	1 292.40	4.75%
FCR		Assistant Chief Fire Officer	per hour or part thereof		1 084.78	1 247.50	y	1 136.35	1 306.80	4.75%
	3.1.2	Overtime Monday to Saturday (time and a half)								

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR		Fire Fighters	per hour or part thereof		1 000.52	1 150.60	y	1 048.09	1205.30	4.75%
FCR		Platoon Commander	per hour or part thereof		1 123.83	1 292.40	y	1 177.22	1 353.80	4.75%
FCR		Station Commander - Event Co-ordinator	per hour or part thereof		1 181.22	1 358.40	y	1 237.30	1 422.90	4.75%
FCR		Divisional Commander - Major Events	per hour or part thereof		1 608.78	1 850.10	y	1 685.22	1 938.00	4.75%
	3.1.3	Overtime Sunday and Statutory Public Holidays (double time)								
FCR		Fire Fighters	per hour or part thereof		1 335.13	1 535.40	y	1 398.52	1 608.30	4.75%
FCR		Platoon Commander	per hour or part thereof		1 497.91	1 722.60	y	1 569.04	1 804.40	4.75%
FCR		Station Commander - Event Co-ordinator	per hour or part thereof		1 574.35	1 810.50	y	1 649.13	1 896.50	4.75%
FCR		Divisional Commander - Major Events	per hour or part thereof		2 144.52	2 466.20	y	2 246.35	2 583.30	4.75%
FCR	3.2	Safety inspections -Events.			Charges as for incident group 3 in 1.1 and 1.2 above, dependent on vehicles and staff utilised.	Charges as for incident group 3 in 1.1 and 1.2 above, dependent on vehicles and staff utilised.	y	Charges as for incident group 3 in 1.1 and 1.2 above, dependent on vehicles and staff utilised.	Charges as for incident group 3 in 1.1 and 1.2 above, dependent on vehicles and staff utilised.	N/A

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FCR		Operating at a standby or non-emergency service			charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4.	charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4.	y	charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4.	charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4.	N/A
FCR	3.3	Standby services will only be undertaken provided that :								
FCR		1. The exigencies of the service permits the rendering of the service,								
FCR		2. No front line vehicles, equipment or staff are utilised,								
FCR		3. The service is requested in writing at least seventy-two hours in advance								
		4. The person requesting the service provides written proof of any authorities which may be required,								
		5. The person requesting the assistance provides and signs any indemnities which may be required,								
		6. On the understanding that the standby service may be cancelled or withdrawn at anytime.								

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	4	ADMINISTRATIVE CHARGES								
FCR	4.1	Fire alarm monitoring fee	per annum for each alarm monitoring		1 800.96	2 071.10	y	1 886.52	2 169.50	4.75%
FCR	4.2	Fire account re-investigation fee	per incident investigated and ownership confirmed		1 165.91	1 340.80	y	1 221.30	1 404.50	4.75%
FCR	4.3	Telephone activated alarm monitoring fee (domestic type unit)	per annum per each telephone activated alarm monitored		520.61	598.70	y	545.30	627.10	4.74%
	5	TECHNICAL FIRE TRAINING COURSES								
	5.1	Fire Service Courses								
FCR	5.1.1	Technical Fire Training Courses	per candidate per day	Where a course is offered on a modular basis the cost per candidate shall be proportional to the number of modules attempted	179.30	206.20	y	187.83	216.00	4.75%
	5.2	Courses for Industry								
FCR	5.2.1	All Industrial Fire Courses	per candidate per day		1 356.78	1 560.30	y	1 421.22	1 634.40	4.75%
FCR	5.3	Unscheduled courses and lectures	per course/lecture per hour		656.87	755.40	y	688.09	791.30	4.75%
	5.3.1.	Courses for other Municipal Services								
FCR	5.3.2.	Firefighter One	per course		9 276.09	10 667.50	y	9 716.70	11 174.20	4.75%
FCR	5.3.3.	Firefighter One Challenge	per candidate per day		347.39	399.50	y	363.91	418.50	4.76%
FCR	5.3.4	Firefighter Two	per candidate per month		3 478.52	4 000.30	y	3 643.74	4 190.30	4.75%

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FCR	5.3.5	Firefighter Two Challenge	per candidate per day		347.39	399.50	y	363.91	418.50	4.76%
FCR	5.3.6	Hazmat Operations	per candidate per month		1 734.78	1 995.00	y	1 817.22	2 089.80	4.75%
FCR	5.3.7	Hazmat Awareness	per candidate per month		1 734.78	1 995.00	y	1 817.22	2 089.80	4.75%
	5.4	IFSAC Certification (cost include the use of training facility)								
FCR	5.4.1	Assessment (Full - Theory and Skills)	per candidate	With IFSAC Certification	1 657.74	1 906.40	y	1 736.52	1 997.00	4.75%
FCR	5.4.2	Assessment (Theory)	per candidate	Without IFSAC Certification	607.83	699.00	y	636.70	732.20	4.75%
FCR	5.4.3	Assessment (Skills)	per candidate	Without IFSAC Certification	607.83	699.00	y	636.70	732.20	4.75%
FCR	5.4.4	Certification	per candidate	IFSAC Certification against Statement of results	552.61	635.50	y	578.87	665.70	4.75%
	5.5	Hire Charge linked to the use of training facility								
FCR	5.5.1	Fire and Rescue Training Area - Fire and Rescue Training College	per session per day	area size = 3792 m²	37 870.00	43 550.50	y	39 346.96	45 249.00	3.90%
FCR	5.5.2	Fire and Rescue Lecture Room 1 - Fire and Rescue Training College	per session per day	area size = 68 m²	1 064.00	1 223.60	y	1 105.48	1 271.30	3.90%

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FCR	5.5.3	Fire and Rescue Lecture Room 2 - Fire and Rescue Training College	per session per day	area size = 66 m ²	1 064.00	1 223.60	y	1 105.48	1 271.30	3.90%
	5.5.4	Fire and Rescue Lecture Room - Roeland Street Fire Station	per session per day	area size = 81 m ²	1 306.09	1 502.00	y	1 357.04	1 560.60	3.90%
	5.5.5	Fire and Rescue Lecture Room - Milnterton Fire Station	per session per day	area size = 60 m ²			y	974.96	1 121.20	
	5.5.6	Fire and Rescue Lecture Room - Atlantis Fire Station	per session per day	area size = 92.5m ²			y	1 192.35	1 371.20	
6		EXEMPTIONS / CONCESSIONS								
6.1		The Chief Fire Officer in consultation with the Executive Director: Safety and Security, may agree not to charge for attendance charges where the Fire & Rescue Service turns out in response to a false alarm, provided that the following criteria was met:								
		1. It is established by the Chief Fire Officer that the alarm was given in good faith.								
		2. The alarm was activated by faulty mechanism.								
		3. The service was not involved in any detailed investigation as to the cause of the false alarm.								
		4. In the opinion of the Chief Fire Officer the faulty activation of the alarm was not due to inadequate or lack of timeous steps to remedy any defect in the alarm system.								
		The Chief Fire Officer in consultation with the Executive Director: Safety and Security, may agree not to charge for the attendance charges for fires which are out on arrival provided that no fire fighting or other operational service is rendered.								
6.2		The Chief Fire Officer in consultation with the Executive Director: Safety and Security, may agree to make concessions to charges up to 25% provided the following criteria were met:								
		6.2.1 Where a fire is detected by an approved fire detection system and the alarm is transmitted to the Fire Service promptly.								
		6.2.2 Where a fire is prevented from spreading or is extinguished by an approved fixed fire fighting system.								
		The above reductions will only be permitted where no unsafe conditions or practises exist on the premises in question and provided that the system and equipment have been maintained to the satisfaction of the Chief Fire Officer.								

SAFETY AND SECURITY - FIRE SERVICES										
CAT		SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
					Recalculated	R	Yes/No	Recalculated	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
6.3		The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to attendance and operational charges by up to 50% where a fire or related services have been rendered to bona fida charitable organisations. In formulating the recommendation, the Chief Fire Officer shall take into consideration the exigencies of the service at the time of the incident; the distance from the nearest available resources; the condition of the premises regarding fire fighting equipment, emergency exits and the management of fire hazards; the extent to which damage could not be prevented by the Fire & Rescue Service; the frequency of similar occurrences on the same premises or any other relevant factor.								
6.4		The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to the attendance and operational charges by up to (80%) where a fire or related services have been rendered to (1) a school which is classified as a Class A3 building in terms of Table 1 of SABS 0400-1990 "the Code of Practice for the Application of the National Building Regulations" and which is used as a place of learning for Grades 1 - 12 and (2) a place of Worship which is Classified as a Class A4 building in terms of Table 1 of SABS 0400 - 1990. In formulating the recommendation the Chief Fire Officer shall take into consideration the exigencies of the service at the time of the incident; the distance from the nearest available resources; the condition of the premises regarding firefighting equipment, emergency exits and the management of fire hazards; the extent to which damage could not be prevented by the Fire & Rescue Service; the frequency of similar occurrences on the same premises or any other relevant factor.								
6.5		The Chief Fire Officer in consultation with the Executive Director: Safety and Security consider a reduction of charges up to a maximum of (80%) for all written applications.								
6.6		The Executive Director in consultation with the respective departmental heads may reduce all tariffs and fees as approved by Council for this Directorate up to a maximum of (80%) of the actual amounts to be billed. All applications for such reduction to be submitted in writing to the office of the Executive Director: Safety and Security. All decisions made in terms of such authority to be reported to the Office of the City Manager.								
6.7		The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to the attendance and operational charges by up to 50% where a fire or related services have been rendered to registered FPA's on condition that they apply for reduction for services rendered and the attending Incident Commander confirms that the property has been maintained in accordance with the National Veld and Forest Fire Act, Act no 101 of 1998 (NVFFA). Owners of property where a veld fire could occur are obliged to take certain measures to prevent such fires and failing that, to minimise their effect. The reduction will only be considered once the Chief Fire Officer has confirmed registration and compliance to the Veld and Forest Act.								
6.8		A tariff shall be imposed relating to any fire in an exempted category wherever there is evidence of illegal building work, land use or building development violations, subletting in violation of lease conditions or subletting in the case of council rental units, illegal electrical connections or a failure to effect fire breaks between structures or vegetation unless good cause is shown by the owner that measures were taken to prevent the illegal occupation or fire risk								
6.9		Clients have 30 days from receipt of an official Fire Services account to apply for a cost waiver or to request a review of the account from the Fire and Rescue Serviced department (Gail.Kruger@capetown.gov.za)								
		Incident Group - definitions								
		Incident group 1 : No charge is levied for this category . Residential properties owned by a person, MVA's including persons trapped, any rescue including high angle swift water diving incidents, medical and trauma.								
		Incident group 2 : Low risk - For this category there is a basic levy raised for businesses, properties (3 storeys and more), residential properties used to trade (entirely or in part), trusts, small holdings, farms, vacant plots. The levy is charged from time of vehicles arriving on scene until departure. The cost is calculated per 15mins or part thereof for example a pump which is a frontline response vehicle to any incident as it is equipped to handle any emergency which includes the vehicle and personnel including veld fires. On arrival at the incident the incident commander can call for further assistance depending what specialized vehicle is required. In the case when a caller has given sufficient information in terms of what is the exact circumstances of the incident for example a high rise building alight, various vehicles will respond to this incident i.e. two pumps, a hydraulic platform, water tanker. On arrival the incident commander will request for further specialized vehicles once he is aware of what he is dealing with.								
		Incident group 3 : Moderate risk category - This category is levied at storage facilities heavy duty horse and trailers vehicles transporting goods as well as when we are dealing with a structure fire more than three stories. This would include hotels and boarding houses. In these types of fires a lot more vehicles and personnel are required as breathing apparatus would definitely be used and Fire Services would conduct search and rescue throughout the premises to ascertain if any person have been overcome by smoke (which is termed as smoke inhalation)								

SAFETY AND SECURITY - FIRE SERVICES										
CAT		SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
					Recalculated	R	Yes/No	Recalculated	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		Incident group 4 : High Risk Category - This category is levied dealing with high risk incidents, chemical factories, paint factories, petrol chemical. Where we are required to use various types of foam to suppress hydro carbon and poly carbon fires and the risk of fighting this fire poses a greater threat to personnel.								
		Incident group 5 : High Risk Category which includes aircraft and ships.								
		Mutual Aid - is the agreement between the City and Districts outside the boundaries of the City at the District and National level.								